

# Abdelfatah Ahmed

Full-Stack Developer · NGO Systems & Operations

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Cairo, Egypt

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## PROFILE

Full-stack developer with 9 years inside a refugee services organization building the systems, not just the websites. I work across the full stack (SvelteKit, React, Node.js, WordPress) and into the infrastructure layer: self-hosted servers, n8n automation pipelines, and data management systems. Most of my work lands in the NGO and humanitarian sector, where I understand the constraints: limited budgets, overstretched teams, and reporting requirements that never get simpler. I build things that stay maintainable after I leave.

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## EXPERIENCE

**Data Manager** Oct 2023 – Present

**St. Andrew's Refugee Services (StARS)** Cairo, Egypt

- Rebuilt the organization's main website in SvelteKit cut page load from 8 s to 1.2 s and integrated Stripe for online giving, with digital donations up 40% in the first 3 months.
- On the Refugee and Migrant Case Management Information System (RaMCIS): developed SOPs, cleaned and deduplicated client records, and built Google Apps Script pipelines that removed roughly 80% of manual data entry from program staff workflows.
- Designed and delivered data protection assessments annually; liaise with program directors on data entry and sharing policies as part of StARS' Data Protection team.
- Automated LA submission processing from Gmail with daily triggers, multi-sheet internal program tracking, and custom reporting tools used by 20+ staff.
- Led a 90-day Langdock AI pilot (20-person cohort), secured a 20% nonprofit lifetime discount, and handled all internal cost reporting and leadership approval.

**Web Developer Senior Officer** Apr 2022 – Oct 2023

**St. Andrew's Refugee Services (StARS)** Cairo, Egypt

- Designed, developed, and maintained the organization's website full ownership of UX, content, and performance.
- Built volunteer sign-up flows that cut coordinator admin time by 6 hours per week.
- Supported digital fundraising campaigns and online giving infrastructure.
- Trained non-technical staff on CMS updates and web tooling.

**Senior IT Officer** Mar 2020 – Apr 2022

**St. Andrew's Refugee Services (StARS)** Cairo, Egypt

- Led IT strategy and infrastructure: network, systems, and data security across the organization.
- Managed IT staff and drove projects from planning through to delivery.
- Implemented security policies and provided organization-wide technical support and training.

**Program Officer Refugee Legal Aid** Jan 2019 – Mar 2020

**St. Andrew's Refugee Services (StARS)** Cairo, Egypt

*Moved to the legal aid program to understand the work from the program side, not just the systems.*

- Provided legal guidance, managed contracts, and assessed organizational risk across refugee legal aid programming.
- Developed policies and compliance frameworks; trained staff on legal requirements.

**Drop-In & Emergency Response Coordinator** Oct 2017 – Jan 2019

## St. Andrew's Refugee Services (StARS) Cairo, Egypt

- Managed daily Drop-In Center operations and led crisis response coordination with local authorities.
- Maintained records, prepared donor reports, and developed programs for the refugee community served.

## WordPress Developer

Sep 2023 – Dec 2024

### MarCom Unity Cairo, Egypt · Freelance

- Built and maintained 10+ WordPress and WooCommerce sites for clients across Egypt and the region.

## WordPress Developer

Oct 2022 – Present

### Letterlust Studio Freelance

- Custom WordPress development for a design-led studio theme customization, plugin integration, and performance work.

## Independent Freelance Projects

2022 – Present

### Selected NGO & Startup Clients

- Eyesha Health: REDCap data flows into custom React/TypeScript dashboards running on Docker replaced spreadsheet-based coordination for a health-focused NGO.
- LivingHope Church: Migrated 3 years of paper records to a structured digital case management system, cut beneficiary intake from 45 min to 12 min and automated monthly donor reports (8 hrs/month reclaimed).
- Start Local: Centralized program data and donor reporting with n8n automation pipelines reduced manual data entry by ~80% and shortened reporting from weeks to days.
- Birth Guardians Egypt: Community platform onboarded 200+ families in 6 weeks, WhatsApp appointment reminders cut no-show rate from 34% to 11%. Self-hosted on their own VPS, saving \$340/month in SaaS costs.

## SKILLS

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### Frontend

SvelteKit, React, Next.js, TypeScript, Tailwind CSS, HTML/CSS

### Automation & Data

n8n, Google Apps Script, REDCap, Airtable, Webhooks, REST APIs

### Infrastructure & DevOps

Linux, Docker, Nginx, Proxmox, Cloudflare, Tailscale, VPS management

### Backend & APIs

Node.js, PHP, PostgreSQL, MySQL, Supabase, Firebase, PocketBase

### CMS & E-Commerce

WordPress, WooCommerce, Shopify, Liquid, ACF, Elementor

### Design & Tooling

Figma, Git, GitHub, VS Code, Claude Code, Vercel, Netlify

## EDUCATION

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### Computer Science (B.Sc)

2013 – 2017

#### Cairo University

### Network Engineering Network & System Administration

2017 – 2018

#### The American University in Cairo

## LANGUAGES

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Arabic Native · English Fluent · French Conversational · Somali Native